





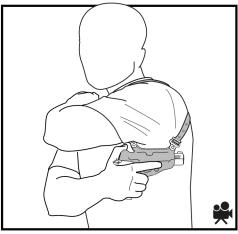


or by Email at: customerservice@galcogunleather.com

Galco Customer Service can be reached Toll Free at 800.874.2526



PRODUCT INFORMATION GUIDE HORIZONTAL SHOULDER HOLSTER SYSTEMS



GalcoUSA.com
2019 West Quail Avenue Phoenix Arizona 85027

SAFETY SYMBOL DEFINITIONS

A DANGER

Indicates a hazardous situation which, if not avoided, will result in death or serious injury.

▲ WARNING

Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

▲ CAUTION

Indicates a hazardous situation which, if not avoided, could result in minor or moderate injury.

NOTICE

Used to address practices unrelated to potential personal injury.



Visit GalcoUSA.com/videos to view related safety and product videos.

IMPORTANT SAFETY WARNINGS AND INSTRUCTIONS READ PRIOR TO USING GALCO PRODUCTS

▲ DANGER

Firearm users must understand and obey the Rules of Firearm Safety:

- 1. All firearms are always loaded.
- 2. Never let your muzzle cover anything you're not willing to destroy.
- 3. Keep your finger off the trigger until your sights are on the target.
- 4. Be sure of your target and what's beyond.

AWARNING Failure to heed these warnings or follow the operating instructions may result in negligent discharge of a firearm, causing serious injury or death.

Read and understand all owner's manuals, instructions, and guides prepared by the manufacturer of your firearm prior to use.

Galco holsters are designed to carry specific firearms.

A WARNING Before use, be sure the holster selected is designed and intended to carry your particular firearm.

If you have any questions about correct fit, contact Galco Customer Service at 800-874-2526 or customerservice@galcogunleather.com.

You may also visit GalcoUSA.com and use our online "shop by gun" feature.

AWARNING Carrying a firearm in an ill-fitting or improper holster can result in serious injury or death. The purchase and use of a Galco holster is at the sole and exclusive risk of the user.

READ AND UNDERSTAND THIS ENTIRE GUIDE PRIOR TO USING THIS PRODUCT

Firearms are inherently dangerous. Improper or careless use of a firearm or firearm and holster may result in serious injury or death. It is the user's responsibility to possess a thorough knowledge of, and be properly trained in, all aspects of firearm use, including holster use and safety.

AWARNING Do not place a loaded firearm in a holster without first testing – with a firearm double-checked and verified to be unloaded – for a proper firearm fit.

ACAUTION Tension units are not pre-set at the factory. If a holster has tension units, it is the user's responsibility to ensure they are adjusted to retain the firearm.

Carry the firearm in the safe condition recommended by its manufacturer. This information will be contained in the product information manual provided by the firearm manufacturer. If you do not have the manual applicable to the firearm, contact the firearm's manufacturer.

Always ensure the firearm is fully seated in the holster, and that it activates all automatic or manual retention devices (when provided). Retention devices must be used when provided.

AWARNING If the firearm is not properly secured by means of friction or the retention device(s), it could become dislodged, causing injury and possibly death to the user and others.

AWARNING Never holster a firearm in the single-action mode, unless it is a semi-automatic pistol and holster designed and intended for "cocked and locked" or "Condition One" carry.

AWARNING Always ensure that a single-action pistol carried in "Condition One" has the manual safety engaged when carrying in a holster.

firearm as this may damage the firearm, the holster, or both, and may contribute to a negligent discharge.

AWARNING Always protect an exposed magazine release from accidental activation.

warning When drawing a firearm from the holster, DO NOT place your finger on the trigger, in the trigger guard, or near the trigger. Position your finger along the frame of the firearm, above the trigger guard. Keep your finger off the trigger until your sights are on target.

A significant number of negligent discharges—some resulting in injury or death—occur while holstering a firearm. Most are caused by the user's index finger pressing the trigger. Some are caused because a foreign object becomes entangled or trapped in the trigger guard/holster and presses the trigger.

The safest practice is to "look the firearm into the holster." This should be done methodically and without rushing While holstering, be fully cognizant that:

- 1. All safeties are engaged.
- 2. Your index finger is straight along the firearm's frame. DO NOT place your finger on the trigger, in the trigger guard, or near the trigger. Keep your finger off the trigger until your sights are on target.
- 3. No articles of clothing (shirt tails, jacket drawstrings, etc.) become trapped in the trigger guard, holster, or between the firearm and holster.
- 4. Your shooting-hand thumb is placed over the hammer or the rear of the slide. This will enable you to feel if the hammer starts to move rearward or the slide begins to come out of battery.
- 5. You strictly observe Rule of Firearms Safety #2: never let the muzzle cover anything you're not willing to destroy. If you do not know how to holster your firearm without breaking this rule, you should seek training before holstering your firearm while the holster is worn.
- 6. If for any reason you are unable to "look the firearm into the holster" and not muzzle yourself or others, you should remove the holster from your body, then "look the firearm into the holster" (without breaking Rule #2). After the firearm is securely seated in the holster, attach the holster to your body/clothing in the manner in which it was designed.
- 7. If you holster your firearm while the holster is off and in your hand, insure you do NOT point the firearm at your support hand. Do not place your support hand (or other body parts) at the bottom of the holster. The holster material is not bullet proof. Neither your support hand, other body parts, nor other people should be muzzled/flagged while holstering.

Always place your hand on the firearm and holster when running or performing other physically vigorous activities.

It is the user's responsibility to maintain the holster by regularly checking component parts for excessive wear and proper function. This includes, but is not limited to, tension units, snap closures and retention devices.

Checking tension units each time the holster is used is required as part of your regular safety inspection. Applying a small amount of clear nail polish to the threads of the tension units, after proper adjustment, will help minimize screw loosening.

AWARNING A firearm (whether in or out of a holster) may discharge if it falls to the ground or onto another object, causing death or serious injury. Holsters are not designed or intended to prevent firearms from discharging when dropped.

AWARNING Do not use customized, modified, worn or broken firearms, or those otherwise outside the original manufacturer's specifications, in a Galco holster.

Do not in any way modify, disassemble, or remove any part from this holster, except as approved and recommended in Galco's Product Information Guide.

Do not rely on any holster being "snatch proof" regardless of the number of retention devices it may feature. Rely only on proper training and situational awareness.

CARRY CONDITION OF THE FIREARM

Some single-action revolvers and some semi-automatic pistols must be carried with the hammer or firing pin resting on an empty chamber.

Carrying any firearm with a live cartridge in the chamber immediately in front of the firing pin may cause a negligent discharge. Holsters are NOT designed to prevent firearms discharge if dropped. Information regarding the safe carry condition of your firearm will be contained in the product information manual provided by the firearm's manufacturer. If you are unsure of the safe carry condition(s) of your firearm, contact the firearm's manufacturer.

strap with reinforced thrum break intended for single-action pistols (such as the 1911) are designed for "hammer down, empty chamber" carry, unless otherwise specified. Galco holsters without retention strap with reinforced thumb break ("open top") are designed to carry single-action pistols in all safe conditions of carry as specified by the firearm manufacturer.

IFANY DOUBT EXISTS AS TO THE SERVICEABILITY OR SAFETY OF A GALCO PRODUCT, IMMEDIATELY CEASE USING IT

If you have questions contact: Galco Customer Service at 800-874-2526 or customerservice@galcogunleather.com

Galco has made every effort to properly label all holsters for the specific firearms they fit. However, firearms manufacturers often make changes to their firearms that affect holster fit.

Galco will not be responsible for such changes, nor for typographical or other human errors that may occur. It is the user's responsibility to ensure proper holster fit with actual firearms.

It is important to understand that all products, including firearms and holsters, may eventually "wear out" or become unsuitable for the function for which they were designed. Stress and strain placed on a product will vary according to frequency and conditions of use, and therefore it is difficult to indicate a recommended replacement date for this product.

INSPECTIONS / MAINTENANCE, ADDITIONAL USER RESPONSIBILITIES

It is the user's responsibility to ensure that the item remains serviceable and safe, and able to continue service within its design intent.

AWARNING It is the user's responsibility to inspect the holster before and after each use for signs of excessive wear or loss of retention capability, and appropriate tightness of all hardware.

PRODUCT IDENTIFICATION

Galco products are generally identified with a two-part code stamped into the holster body or label affixed to the item. An alphabetical or alphanumeric prefix identifies the holster model. For example, the FLETCH model's prefix is FL while the Royal Guard's prefix is RG.

The numerical suffix identifies the particular firearm the holster is intended to fit. For example, the 212 suffix indicates a 5" 1911 while the 224 suffix indicates a Glock 17. The letter "B" or "H" at the end of the code indicates color. B is for black, H for havana brown, while no letter generally indicates tan.

Thus, an FL212 (FL + 212 + no letter) will be a tan FLETCH to fit a 5" 1911, while an RG224B (RG + 224 + B) will be a black Royal Guard for a Glock 17.

Holsters intended for Galco's modular shoulder systems display letters and numbers that correspond to guns. A Miami Classic holster intended for a SIG P320, for example, will simply read 820. A VHS 3.0 holster intended for a Beretta 92FS will read V3-202.

The numerical suffix of holsters intended for right-hand or ambidextrous use will end in an even number. The suffix of holsters intended for left-hand use will end in an odd number.

You may use the "shop by gun" feature found at our website, GalcoGunleather.com, to locate a holster fit. Simply enter the model number on the item (FL224B, for example) in the field. Should you have questions regarding the identification of the firearm intended for your Galco product, you may also contact Galco's customer service department at 800-874-2526 (during business hours) or by email at customerservice@galcogunleather.com.

AWARNING Some Galco holsters are approved for use with multiple firearms. Care must always be taken to ensure your holster is an appropriate and approved fit for your firearm. Never carry a firearm in any holster not specifically recommended by Galco for that firearm.

DO

A WARNING

Keep your finger off the trigger until your sights are on the target!!

NOTICE

Ensure that all screws are tightened snugly. Applying a small amount of clear nail polish to the threads will minimize screw back out.

Full grain leather holsters that come in contact with bodily perspiration, the elements, or become soiled on a regular basis may need to be treated periodically to slow the natural breakdown of the leather fibers. Dry the leather naturally, without any type of artificial heat. Use Galco Leather Lotion, which will replace the natural oils in the leather.

DON'T

▲ WARNING

Do not place a loaded firearm in a holster without first testing - with a firearm double checked and verified to be unloaded - for proper firearm fit.

NOTICE

Do not store your firearm in a holster if the holster is damp from perspiration or in otherwise moist condition.

Do not use LocTite® or threadlock. Out-gassing from these adhesive compounds will adversely affect plastic, nylon and rubber holster parts.

Do not submerge or saturate your leather product in water or any other liquid or dry your leather product with heat from a dryer, oven, radiator, direct sunlight, etc.

Do not use products such as Neats Foot or Mink oil, as they will damage the leather. Additionally, do not use Galco Leather Lotion or other leather conditioners on Premium Center Cut Steerhide or synthetic materials.

Do not leave your Galco product on the dashboard of your car in summer, or leave it otherwise exposed to the elements.

The above care and maintenance instructions cannot substitute for your good common sense. Following our recommended care and maintenance tips, along with common sense, will allow you to get the maximum service life from your Galco products.

TERMS OF SALE

Because we have no control over the use of our products, all Galco products are sold as is and "with all faults". The entire risk as to the quality and performance of the product is with the buyer. Should the product prove defective following its purchase, the buyer and not the manufacturer, distributor, or retailer assumes the entire risk of all the necessary servicing or repairs. Under no circumstances shall Galco be liable for incidental or consequential damages, such as loss of use of property, commercial loss and loss of earnings or profits. The implied warranties of merchantability and fitness for a particular purpose and all other warranties, expressed or implied, are excluded from this transaction and shall not apply to the product sold. The determination of the fitness or the suitability of any product for a specific use is the responsibility of the buyer. The illustrations shown herein are typical as to the finish and application. Due to uncontrollable variances in color saturation, the actual product may differ slightly from that shown on our web site. Galco reserves the right to make changes in product built and/or sold by them at any time without incurring any obligation to make same or similar changes on products previously manufactured and/or sold by them. All Galco products are made in the U.S.A. and produced according to rigid specifications. Prices and models are subject to change without notice. Some states do not allow the exclusion or limitation of implied warranties or liability for incidental or consequential damages, so the above limitations and exclusions may not apply to you. Galco designs, features, and model names are the exclusive property of Galco International. Any and all persons including, but not limited to, individuals, firms and/or corporations are forbidden from

imitating, copying or reproducing them in any way.

THANK YOU FOR YOUR PURCHASE OF A GALCO PRODUCT! WE APPRECIATE YOUR BUSINESS.

MIAMI CLASSICTM, MIAMI CLASSIC IITM & JACKASS RIGTM

Constructed from full grain Premium SteerhideTM

CLASSIC LITETM

Constructed from Premium Center Cut SteerhideTM

PARABELLUMTM

Constructed from Kydex® with top grain leather and Premium Center Cut Steerhide. The Parabellum features passive retention devices on both holster and ammo carrier as well as a unique pivoting hood on the holster.

Galco shoulder systems use a four-point harness that pivots independently and is connected by our trademarked FlexalonTM swivel back plate. This, along with our patented swivel connectors, results in a perfect fit and lasting comfort for virtually all body sizes and shapes.

The systems for semiautomatic pistols come complete with magazine carrier, and the systems for double-action revolvers come complete with double dump pouch for loose cartridges.

HOLSTER FIT / BREAK-IN 🙀

Galco's full grain leather holsters are made of the finest materials and are precision molded to specific firearms. It may appear the holster fit is too tight at first, but this is by design. We engineer our holsters to fit tightly knowing the leather fibers will relax to the proper fit with use.

AWARNING UNLOAD YOUR FIREARM (chamber, magazine, cylinder) before testing holster fit.

If the holster has tension screws: Tension units are not pre-set at the factory. You may need to adjust them in order to holster your handgun the first time. We recommend that you check your tension screw adjustments before each use. There is no reason to completely remove tension units. Do not use LocTite® on tension units. However, a single drop of clear nail polish applied to your tension screw threads may reduce its unwanted loosening.

If the fit is too tight when holstering your firearm the first time don't force it. Instead, follow these simple steps to break in your new holster using a process called blocking:

- 1 Place the unloaded firearm in a plastic freezer bag, or cover it in 2-3 layers of plastic kitchen wrap. Do not cover the grip.
- 2 Insert the bagged/wrapped firearm slowly into the holster, gently twisting it side-to-side to minimize tearing of the bag/wrap.
- 3 Once the firearm is completely seated in the holster, twist it approximately 1/16" in both directions 6-12
- 4 Allow the bagged/wrapped firearm to sit in the holster for approximately 15 minutes.
- 5 Remove the firearm from the holster and remove the bag/wrap from the firearm.
- 6 Insert the unloaded firearm into the holster, which should now be snug but not loose. If it is still too tight, repeat the above steps until the holster is broken in to your satisfaction.

NOTICE If your holster has a retention strap:

You may need to stretch the retention strap using your fingers only (no tools, no water, no chemicals etc.), before you get it to snap.

- Place the unloaded firearm in the holster.
- 2 Hold the firearm grip in your strong hand and the retention strap in your support hand.
- 3 Prepare the strap for stretching by grasping the snap and pulling the strap taut (remove the slack)
- 4 Twist the strap 90 degrees back and forth in clockwise and counterclockwise rotation 10-12 times while keeping it taut.
- 5 Firmly push the firearm away from you while pulling on the strap and continue rotating the strap.
- 6 Release the tension for a moment and repeat two or three times.

HOLSTER FIT / BREAK-IN (continued)

- 7 Pull the strap over the back of the firearm without releasing tension.
- 8 While maintaining the strong tension, attempt to snap the retention strap closed.
- 9 Repeat step 5 as needed.

Following and repeating the instructions is the only way to an ideal break-in and long service life with proper fit that

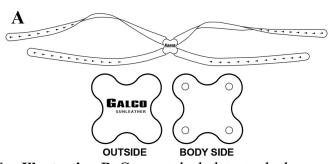
It is common for the inside of a leather holster to scratch from a single holstering (called etching). A smooth leather lined holster will be even more subject to this normal occurrence. After this initial etching, the holster will custom fit your firearm.

Some modern pistols have very sharp edges, particularly surrounding the ejection port. This may cause an initial feeling of "dragging" on the draw, but will normally resolve quickly with just a few draw-and-holster repetitions.

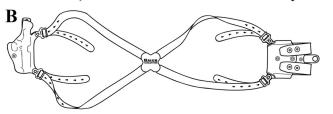
Try our Draw-EzTM applied to the inside of your leather holster to shorten the break-in period and provide a slicker draw. Draw-Ez only treats the interior surface of the leather and will not be absorbed by the leather or harm the finish.

ASSEMBLY & ADJUSTMENT OF ALL HORIZONTAL SHOULDER SYSTEMS

Lay the harness out in front of you so that the Galco logo reads left to right, with the rivet side down. The side of the Flexalon swivel plate with the four rivet dimples will be against your body when product is worn. See Illustration A.



See Illustration B. Connect the holster to the harness: a right-handed shooter wears the holster under the left arm. Pay special attention to how the harness laces through the keeper. PRO TIP - to make adjustment easier, only thread the harness through the top and center loops of the swivel keeper temporarily - (see **Illustration** C). Do not install harness fasteners yet.



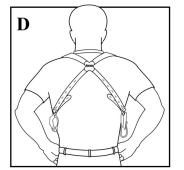
See Illustration B. Connect the ammo carrier to the harness; a right- handed shooter wears the ammo carrier under the right arm. Pay special attention to how the harness laces through the keeper. PRO TIP - to make adjustment easier, only thread the harness through the top and center loops of the swivel keeper temporarily – (see Illustration C). Do not install harness fasteners yet.

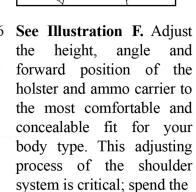
PRO TIP! **TEMPORARY HARNESS ADJUSTMENT** \mathbf{C}

AWARNING Verify that your handgun is completely unloaded before proceeding.

ASSEMBLY & ADJUSTMENT OF ALL HORIZONTAL SHOULDER SYSTEMS (continued)

- 4 Insert the unloaded handgun and magazines/cartridges in their respective components.
- **See Illustration D, E.** Put your shoulder system on like you would a coat or, some prefer to put it on over their head like a t-shirt. The Flexalon swivel plate should be centered between your shoulder blades below the base of your neck.





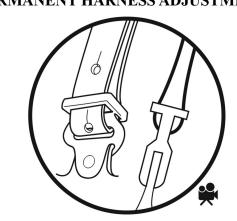
time to get the correct fit. A system that is set up in a hurried fashion results in a sloppy fit and compromised function. Many users find it easier to have another person adjust the shoulder system for them while they remain stationary.

- Once the harness is fitted correctly, remove shoulder system carefully so as not to alter adjustments.
- **See Illustration G.** Thread the harness through the final loop on the swivel keeper.

A CAUTION Ensure that the straps of the harness are threaded correctly through the swivel keeper for permanent harness adjustment. Failure to do so will break your swivel keeper.

CORRECT PERMANENT HARNESS ADJUSTMENT

G



WRONG THIS WILL BREAK YOUR SWIVEL KEEPER



9 Put shoulder system back on and recheck all adjustments.

- 10 When you are absolutely certain of all adjustments you may trim off excess harness length. Please consider two important things:
- It often requires wearing the rig for several days before fine-tuning is complete.

ASSEMBLY & ADJUSTMENT OF ALL HORIZONTAL SHOULDER SYSTEMS

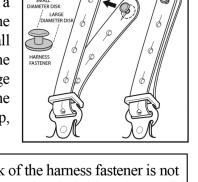
(continued)

Before permanently shortening the harness, consider future use with seasonal clothing, body armor, weight fluctuations, etc.

HARNESS HARDWARE

Galco harnesses feature an improved key-hole harness fastener system that replaces the earlier screw-and-post design This results in greater security, ease of assembly, and a greatly reduced chance of fastener loss.

See Illustration I. Insert the Harness Fastener through a hole/slot on the tail end of the harness by pushing the small diameter disk through the back of the harness. The large disk is intended to be on the inside of the rear strap, against your body.



A CAUTION The large disk of the harness fastener is not designed to be inserted through a hole/slot, the small disk is designed to be inserted from the rear of the inside harness strap and then through the rear of the front harness strap.

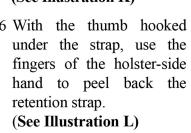
DRAWING AND HOLSTERING

- Raise the holster-side arm and bring your hand to the opposite shoulder.
- 2 At the same time, cross your shooting hand under your crossed arm and push your thumb through the thumb break.
- 3 Grip the firearm with the shooting hand and draw straight out of the holster. (See Illustration J)
- 4 Once the firearm is pointed towards the target you may lower your elbow and grip the firearm with both hands using a proper shooting grip as taught by an accredited firearms safety and training course. See training video at galcogunleather.com/videos

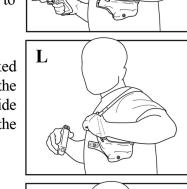
For safe carry, the retention strap must be used (snapped in place) until you are ready to remove the firearm from the holster.

AWARNING The trigger should not be touched and your finger should not enter the trigger guard until you are ready to fire at your intended target.

5 To holster the firearm, raise elbow of holster-side arm out from your body 90 degrees so firearm muzzle does not cover the arm. Hook your thumb under the strap to stabilize the holster. (See Illustration K)



7 Holster your firearm and | M snap the retention strap closed. (See Illustration M)

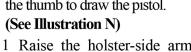




AWARNING For safe carry, the retention strap must be used (snapped in place) until you are ready to remove the firearm from the holster.

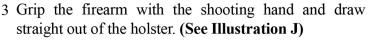
DRAWING AND HOLSTERING FROM PARABELLUM HOLSTER

The Parabellum's Kydex holster and mag carrier bodies allow for very fast firearm drawing and holstering capabilities. Retention of the pistol is accomplished with both a passive retention device at the trigger guard and a pivoting hood that is swiftly released by the thumb to draw the pistol.



opposite shoulder. 2 At the same time, cross your shooting hand under your crossed arm and push your thumb upward against the pivoting holster hood. (See Illustration O)

and bring your hand to the



PRO TIP! The best method to release the firearm from the passive retention device is to perform a brisk, quick initial snap rather than a slow, steady draw.

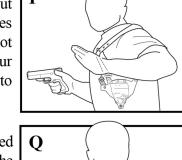
4 Once the firearm is pointed towards the target you may lower your elbow and grip the firearm with both hands using a proper shooting grip as taught by an accredited firearms safety and training course. See training video at galcogunleather.com/videos

For safe carry, the pivoting hood must be used (lowered in place) until you are ready to remove the firearm from the holster.

AWARNING The trigger should not be touched and your finger should not enter the trigger guard until you are ready to fire at your intended target.

5 To holster the firearm, raise elbow of holster-side arm out from your body 90 degrees so firearm muzzle does not cover the arm. Hook your thumb under the strap to stabilize the holster. (See Illustration P)

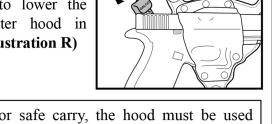
6 With the thumb hooked **O** under the strap, toe the muzzle of the firearm into the holster. When holstering. the hood is automatically opened by the pistol.



(See Illustration Q) **AWARNING** If the firearm slide prevents the hood from closing, THE FIREARM IS NOT FULLY

SEATED IN THE HOLSTER. The firearm must be snapped back, past the passive retention device. Once the firearm is fully seated within the holster, use

your thumb to lower the pivoting holster hood in place. (See Illustration R)



AWARNING For safe carry, the hood must be used (lowered in place) until you are ready to remove the firearm from the holster.

MODULAR SYSTEM

Galco shoulder systems not only excel in comfort, concealment, and function, they also accommodate changes in the user's carrying routine. Individual holsters may be purchased to handle different handguns, or a second holster can be added to the same system to create a double rig. All harness styles, holsters, ammo carriers, tie-downs and optional accessories contribute to the flexible nature of the system.

ACCESSORIES

TIE-DOWNS

Tie-Downs are designed to anchor the shoulder system components to your belt. Tie-Downs are optional items and are used as a matter of personal preference. Tie-downs are available in finishes and colors to match your harness, in models to work with each system component.

- Tie-downs to connect the ammo carrier to the belt. (Fig. 1)
- Tie-downs to connect the holster to the belt. (Fig. 2)
- Tie-downs to connect the harness to the belt when ammo carrier is not used. (Fig. 3)

PARABELLUM TIE-DOWNS (not compatible with other systems)

Parabellum Tie-downs snap to both the holster and ammo carrier in the same manner and are adjustable for height. (Fig. 4 & 5)

SSL SPEED LOADER CASE

The Speed Loader Case holds two speed loaders. An attachment point for the ammo side tie-down swivels to hide behind the ammo carrier when not in use. (Fig. 6)

SC7/SC9 HANDCUFF CASE

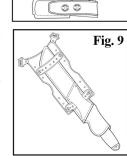
The SC7/SC9 Handcuff Case can be attached to the ammo carrier and if the wearer chooses to pass their belt through the back of the cuff case while it is attached to the ammo carrier, it will function as a tie-down for the side. The SC7/SC9 Handcuff Case can also be worn on the belt, without the shoulder system. (Fig. 7)

QUAD MAGAZINE CARRIER

The Quad Magazine Carrier was designed in response to requests from users in high-threat areas. It carrier four magazines in horizontal orientation. Tension units and removable/ reversible straps secure the magazines. (Fig. 8)

SHUKA

The SHUKA (Shoulder Holster Universal Knife Accessory) allows the user to carry a full-sized fighting knife. (Fig. 9)



REPAIRS

Great care was taken to select the finest materials available to craft your Galco product. It was designed in accordance with the highest engineering standards and hand made using traditional leather craft practices that have become Galco hallmarks over five decades. In the unlikely event a repair is necessary to an unaltered Galco product, simply contact our Customer Service department at 800-874-2526 or customerservice@galcogunleather.com. We will issue you a Return Authorization (RA) number to print on the outside of your shipping container and provide you with detailed shipping instructions.

12

